

## **GENERAL SALES INFORMATION**

- 1 Orders with a net value between £0 - £49.99  
10% discount regardless of product group, carriage £20.00
- 2 Orders having a net value between £50.00 - £129.99  
carriage £20.00
- 3 Orders with a net value above £130.00 - carriage paid
- 4 Next day delivery charge UK & Scotland (except Highlands + Islands)  
£20.00 per parcel
- 5 Highlands, Islands + Offshore - minimum order value for carriage paid £200  
carriage £55.00

## **OUR POLICY ON RETURNED GOODS**

All requests must be emailed to [wendy.sargent@mennekes.co.uk](mailto:wendy.sargent@mennekes.co.uk).

We generally only accept returned parts that meet the following requirements:

- 1 Unused, in it's original packaging, undamaged and resaleable
- 2 That all parts are current UK catalogue items  
and no more than 12 months old
- 3 If consent is given, goods must be returned to Orpington, carriage  
paid with documentation providing the invoice number against which  
the products were supplied
- 4 A 35% handling charge will be applied.

**NB Special products built to customer's specification are non-returnable**

## **HELPFUL CONTACTS**

**Please send all enquiries / orders to**

[sales@mennekes.co.uk](mailto:sales@mennekes.co.uk)

**Sales**                      Russell Massey              01689 833522  
   Roy Choules

**Works Manager**              David Lumley              01689 833522

[david.lumley@mennekes.co.uk](mailto:david.lumley@mennekes.co.uk)

**Accounts**                      Wendy Sargent              01689 881607

[wendy.sargent@mennekes.co.uk](mailto:wendy.sargent@mennekes.co.uk)

## **PAYMENT DETAILS**

HSBC                      Account No 11065068              Sort Code 40 36 17  
Orpington